



Your Product Warranty – Timber Products

This document is an overview of your warranties. Please refer to the Jack Brunsdon & Son Terms & Conditions Document and the JB Care and Maintenance Guide for more information.

Jack Brunsdon & Son (The Company) warrants that:

- a) for a period of 30 years from the date of delivery, the goods shall be free of rot or fungal infection under normal conditions
- b) for a period of 10 years from the date of installation, double glazed sealed cavity units supplied factory fitted by The Company shall be fit for the purpose for which goods of the type are normally used and under normal conditions.
- c) for a period of 10 years from the date of installation, all hardware that is supplied factory fitted by The Company shall be fit for the purpose for which goods of the type are normally used and under normal conditions and with the following limitations:

Period Ironmongery in any form is susceptible to rusting. The Company does not warrant against corrosion of our iron fittings. Over time brass items may become discoloured. This is a natural process and does not constitute a fault. The Company does not warrant against discolouration of brass fittings. Cosmetic deterioration to handles, letter plates and door handles etc., due to general wear and tear are not covered by this guarantee.

Please refer to the JB Care and Maintenance Guide for further information on hardware

d) Where product is supplied factory finished by the Company to the buyer, then the warranty on the decorative finish shall be 8 years for paint finished items that are cared for according to the Care and Maintenance Guide and 2 years for stain finished items in normal use and in moderate weather conditions with the following limitations: -

- Under severe exposure conditions it may be necessary to carry out some minor maintenance prior to the end of the normal guarantee period.
- Over a period of years some paint or stain finishes may exhibit slight variation from the original colour. This will not affect the performance of the decorative system and does not constitute a fault
- Mechanical damage (breaking of the coating by an outside force) does not constitute a fault in materials or workmanship but will cause premature breakdown of the paint system. Should damage of

this nature occur it is incumbent upon the owner to make good the repair ensuring the use of correct materials and workmanship please refer to the Care and Maintenance Guide enclosed.

e) Installation of the product shall be according to the regulating body of FENSA, and workmanship shall be guarantee for 10 years, please refer to our Terms and conditions for further information

f) Save as aforesaid all warranties and conditions, expressed or implied, are hereby expressly excluded.

g) The foregoing warranty is subject to notification in writing to the Company of any alleged defect within 7 days of its occurrence or discovery.

h) The foregoing warranty does not extend to damage or faults resulting from structural weakness, subsidence, heave or other defect in the property at which the installation is carried out.

J) The company, Jack Brunsdon & Son, shall be under no liability in respect of any defect arising from fair wear and tear, wilful damage, negligence, abnormal working conditions, failure to follow the company instructions (whether oral or in writing), misuse or alteration of repair of the Goods without the company's written approval.

k) Liability of the Company under the foregoing warranty or otherwise shall be linked to replacement of the goods supplied by the Company, or, at the Company's discretion, the actual cost charged by the Company for the goods. The Company shall be under no liability in respect of any consequential damage, loss of profit, damage suffered, or expenditure incurred whatsoever, whether in contract or tort, in respect of any faulty goods.

l) Any replacement goods will be warranted only until the expiration of 10 years from installation of the original goods.

The benefits of this document are not available to the purchaser until all monies payable by the purchaser to the company are paid in full.

Your installation has been designed, constructed, and fitted to the highest possible standards and it is virtually free of maintenance. However, to retain its smart appearance and ease of operation a small amount of periodic care and attention is necessary. We respectfully remind customers that failure to comply with this duty of care may invalidate your guarantee. Please refer to your Jack Brunsdon & Son Care and Maintenance Guide for further information.